



HALLSVILLE INDEPENDENT SCHOOL DISTRICT

P.O. Box 810 Hallsville Texas, 75650

Date: January 27, 2011
To Jay Knight, Complete Business Systems
From: Mike Stanfield, Director of technology

Jay,

Thank you for all you have done for Hallsville Schools...

It is rare for me to write an unsolicited letter of praise for a job well done. As a matter of fact, this is the first time I have felt compelled to do so. However, there are certain people and companies who deserve to be recognized for their outstanding service.

As you know, I am the director of technology for the Hallsville Schools and I have had the pleasure of working with your company for the last two years.. I have found your organization to be an invaluable asset as we look to serve and improve our printing and copy programs.

I appreciate the large fund of knowledge your employees possess and I am impressed with the incredible ability to pass that knowledge along to even the most novice of organizations such as ours. I have found your staff to be highly professional and so utterly enjoyable to communicate with that I look forward to working with them, from sales people to technical personnel. I have never, in thirty years of doing this, seen an organization so willing to help and make things right. Yours is a one-of-a-kind team that has made my job a lot easier.

Normally, I do not make recommendations for services and/or equipment that we purchase, However, I would recommend your company in the highest terms possible. Please have anyone call me when a reference is needed.

I thought you should know that your team has done an exemplary job and I look forward to working with Complete Business Systems in the future.

Sincerely,

Mike Stanfield

Mike Stanfield, Director
Hallsville Independent School District
Technology Services
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