

To whom it may concern:

I would like to take this opportunity to express my sincere appreciation to Eli Clem and the Complete Business Systems staff for their excellent service to my business over the years. The equipment and service they have provided me has always proven to be of the highest quality and reliability.

The reason I have been such a loyal customer though is due to the top notch service they have provided my company. I know that when I have a problem, I can count on CBS to respond quickly and professionally. I recently purchased a new MFP product from Eli and the process could not have been easier. He helped me thoroughly cover all of my options and has been by numerous times after the sale to make sure my employees feel comfortable with the new equipment. He has even done some networking solutions at no charge. I have full confidence that Eli and his team at CBS will always ensure that I stay a fully satisfied customer, and I have no hesitation recommending them to anyone evaluating their services.

You may contact me at the email address below if you have any questions that I may be able to answer.

Sincerely,
PROTHRO, WILHELMI & COMPANY, PLLC



Thomas G. Prothro, CPA
Managing Partner

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